

# Cincinnati Jr Cyclones

Greater Cincinnati Hockey



**Title: Refund/Credit Policy**

**Policy:**

**1. Tryout/Evaluation Registration Fees:**

- This fee is non-refundable, regardless of a player's ability to attend any tryout or evaluation session.

**2. All Other Programs (Spring, Summer, Learn to Play Hockey, Learn to Skate, and Additional Paid Programs):**

- Payment for any non-fall/winter program must be made in full at the time of registration.
- All fees are non-refundable. Instead of refunds, a credit will be issued that can be applied toward future Cincinnati Jr. Cyclones camps, clinics, or player dues.

**3. Payment Methods:**

- If online payment via credit card is unavailable, payments must be made by money order or certified check. Personal checks are not accepted.
- All payments should be made payable to Greater Cincinnati Hockey and submitted by mail to:

**Cincinnati Jr Cyclones  
10765 Reading Road,  
Cincinnati, OH 45241**

**4. Fall/Winter Teams:**

- The initial team deposit payment (\$500), signifying a player's acceptance of a roster spot, is non-refundable and non-transferable.
- Additional payments made for Fall/Winter teams will be credited only in the following scenarios:
  - Relocation: The player moves outside the greater Cincinnati area (more than 100 miles).
  - Injury: The player sustains a doctor-substantiated injury resulting in missing more than 1/3 of the season.
- Credits in these cases will be prorated based on the percentage of total ice time used by the team at the time of the withdrawal, less the tryout/registration fee and initial team payment.

**Approved By: Frank Banham President and Andrea Thomas Vice Chair**

**Effective: December, 05 2024**